

# FACILITATING MULTICULTURAL GROUPS

**A PRACTICAL GUIDE**

**CHRISTINE HOGAN**

**A step-by-step guide to preparing, facilitating and evaluating workshops where participants come from a diversity of cultural backgrounds.**

Facilitation is a growing profession rapidly taking its place alongside consulting and training, and facilitators are increasingly being called upon to work in international and cross-cultural arenas to help groups co-ordinate plans for governance, education and community development. *Facilitating Multicultural Groups* provides a practical approach for facilitators needing to enhance their skills when working with people from a diverse range of multicultural backgrounds.

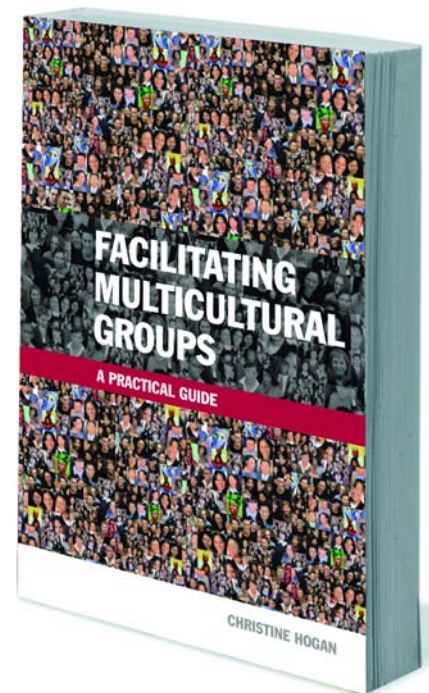
Based on research and facilitator experiences it takes the facilitator step-by-step through ideas, processes, models and frameworks that are designed to assist with the preparation, facilitation and evaluation of workshops. It advises how to adapt learning materials to suit specific situations and offers techniques to deal with conflict.

**Content includes:**

Preparations with clients • Workshop delivery • Power and empowerment in groups • Strategies to enable multicultural teams to be more effective • Metaphors, stories, music and dance • Visual techniques • Facilitating difference • Facilitating reconciliation • Language and silence • Facilitating with interpreters and translators.

Additional resources are available on a dedicated website including: Glossary of key terms; Useful networks; Country by country background information websites.

**£25.00 | Paperback | 368 pages | March 2007**  
**ISBN 13: 978 0 7494 4492 1 | ISBN 10: 0 7494 4492 4**



**Dr Christine Hogan** is a professional facilitator and educator. An International Consultant, her extensive consultancy work in many countries around the world focuses on personal, organizational and community development. Previously, she taught as a Senior Lecturer in Human Resources Development for 13 years at Curtin University in Perth, Western Australia.

Shop online at  
**[www.kogan-page.co.uk](http://www.kogan-page.co.uk)**

 **Kogan Page**

# More Essential Reading on Facilitation by Christine Hogan



Kogan Page

## PRACTICAL FACILITATION

A Toolkit of Techniques

*"...For those wanting to learn facilitation skills, if this book doesn't help you, nothing will"* IT Training

This toolkit of facilitation techniques, packed with case studies to show techniques in action, covers traditional and new approaches, including the use of music, drama and storytelling.

£22.50 | Paperback | ISBN 13: 978 0 7494 3827 2 | ISBN 10: 0 7494 3827 4 | 2003

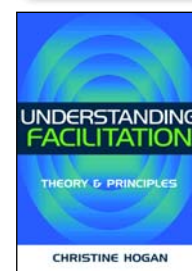


## UNDERSTANDING FACILITATION

Theory and Principles

This introduction to facilitation should provide educators and trainers with all they need to understand and develop facilitation skills.

£19.99 | Paperback | ISBN 13: 978 0 7494 3826 5 | ISBN 10: 0 7494 3826 6 | 2002



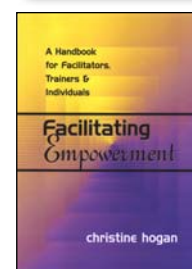
## FACILITATING EMPOWERMENT

A Handbook for Facilitators Trainers and Individuals

*"A must-have tool-kit for new and experienced facilitators."* Peter J. Frost, Edgar F. Kaiser Professor of Organizational Behaviour, University of British Columbia

Packed with proven techniques *Facilitating Empowerment* will enable adult learners to analyse their past experiences and develop strategies to address problems and projects in a more empowered way.

£22.50 | Paperback | ISBN 13: 978 0 7494 3297 3 | ISBN 10: 0 7494 3297 7 | 2000



**Order now while stocks last** [www.kogan-page.co.uk](http://www.kogan-page.co.uk)

**Book prices in local currencies available on request from the suppliers**

### Africa (Exc. Southern Africa)

Refer to Kogan Page export sales department

### Australia, New Zealand & Papua New Guinea\*

Woodslane Pty Ltd  
7/5 Vuko Place  
Warriewood, NSW 2102  
Australia  
Tel: +61 (0) 2 9970 5111  
Fax: +61 (0) 2 9970 5002  
Email: info@woodslane.com.au  
www.woodslane.com.au

### Canada\*

Renouf Publishing Company  
5369 Canotek Road  
Unit 1  
Ottawa  
Ontario K1J 9J3  
Canada  
Tel: +1 613 745 2665  
Fax: +1 613 745 7660  
Email: order.dept@renoufbooks.com  
www.renoufbooks.com

### Caribbean & Latin America

Refer to Kogan Page export sales department

### Hong Kong, South Korea, China, Taiwan, Middle East, Thailand, Indonesia, Vietnam & The Philippines

Publishers International Marketing  
Chris Ashdown  
Timberham  
1 Monkton Close  
Ferdown  
Dorset  
BH22 9LL  
Tel: +44 (0) 1202 896210  
Fax: +44 (0) 1202 897010  
Email: chris@pim-uk.com  
<mailto:chris@pim-uk.com>  
and

Publishers International Marketing  
Ray Potts  
Little Fromington  
Burrmarsh, Sutton St Nicholas  
Herefordshire  
HR1 3BT  
UK  
Tel: +44 (0) 1432 880003  
Fax: +44 (0) 1432 880191  
Email: ray@pim-uk.com

### Hong Kong approved stockist

Publishers Marketing Ltd.  
4/F, Block H,  
On Ho Industrial Bldg,  
17-19 Shing Wan Road,  
Shatin, Hong Kong  
Tel: +852 2688-5773  
Fax: +852 2688-5816  
Email: franki@pml.biz.com.hk

### Philippines only

Edwin Makabenta  
109, Talayan Street  
Quezon City  
Manila 1104  
Philippines  
Email: edmark@compass.com.ph

### India\*

Kogan Page India  
c/o Viva Books Private Ltd  
4737/23 Ansari Road  
Daryaganj, New Delhi 110 002  
India  
Tel: +91 11 4224 2200  
+91 11 2328 3121  
+91 11 2325 8325  
Fax: +91 11 4224 2240  
+91 11 2326 7224  
Email: viva@vivagroupindia.net  
www.vivagroupindia.com

### Singapore & Brunei\*

Penguin Books Singapore  
c/o Pearson Education South Asia  
23/25 First Lok Yang Road  
Jurong  
Singapore 629733  
Order enquiry: enquiry@penguinbooks.com.sg  
Tel: +65 6319 9331  
Fax: +65 6264 2063  
Email: enquiry@penguinbooks.com.sg

### Malaysia

Penguin Books Malaysia  
c/o Pearson Malaysia Sdn. Bhd.  
Lot 2 Jalan 215, Off Jalan Templer  
46050 Petaling Jaya  
Selangor Darul Ehsan  
Malaysia  
Tel: 603 7782 0466  
Fax: 603 7784 1739  
Email: enquiry@penguinbooks.com.my

### Southern Africa\*

Book Promotions  
P O Box 5  
Plumstead 7800  
South Africa  
Tel: +27 (0) 21 707 5700  
Fax: +27 (0) 21 707 5795

### USA\*

Ingram Publisher Services  
Customer Care, Box 512  
1 Ingram Blvd  
La Vergne, TN 37086  
USA  
Tel: +1 215 525 3251  
Fax: +1 800 838 1149  
Email: customer.service@ingrampublisherservices.com

\* Stockholding Agent